

FNQ Visitors Guide

*for
Superyachts*



CARTER MARINE AGENCIES
CAIRNS, AUSTRALIA

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Welcome!

Welcome to Cairns, the vibrant heart of Far North Queensland and the beautiful city I proudly call home.

Whether you are visiting us for the first time or you're a returning guest, I'd like to take this opportunity to extend a warm welcome to you.

As Carter Marine Agencies celebrates our 20th year in 2023, I am extremely proud of our achievements which have contributed significantly to Australia's reputation as a premium superyacht destination and more specifically resulted in growing the number of superyachts visiting Cairns by almost 800% since the company was first established in 2003.

Our team possess a deep understanding of the unique requirements of Superyachts which together with vast local knowledge, foster a foundation of confidence and trust among our longstanding and valued clients.

Whether you're an old friend or a new one, we look forward to welcoming you to Cairns where you'll quickly discover the warm and welcoming spirit of the locals.



Carrie Carter

Founder & Director
Carter Marine Agencies





Welcome to Cairns

Cairns is a vibrant, cosmopolitan city hub in the heart of Far North Queensland, surrounded by natural beauty.

Being nestled between two of Australia's most iconic natural wonders – the marine playground of the Great Barrier Reef and the World Heritage listed Wet Tropics Rainforest, means adventure is never far away.

With a year-round tropical climate, Cairns offers an enviable outdoor lifestyle of festivals, functions, markets, and live music galore every day of the year.

So whether you're looking for an adrenaline-fuelled adventure or a relaxing tropical getaway, there is no shortage of things to do for guests and crew alike.

Cairns has something for everyone and with everything in the CBD within walking distance, you'll find it easy to get around.



Location, location

While Cairns is known for its laidback lifestyle – don't let that fool you!

Cairns is a stylish port city with a distinctive multicultural mix, buzzing with innovative eateries, stylish bars, on-trend boutiques and galleries.

Some of our favourite restaurants include Ochre, Water Bar & Grill, C'est Bon & Villa Romana but if you are in the mood for a drink, the boutique bar scene is thriving with bars like Rocco Rooftop, Miss Chief and 3 Wolves where you can taste one (or more) of the 50 types of whisky on the menu.

Whatever your tastes, be sure to bring your appetite with you and experience the best Cairns has to offer.

Choose your adventure

Adventure enthusiasts will find their haven in Cairns, with an array of thrilling activities. From snorkelling and scuba diving in the world's most spectacular underwater environment, to white water rafting through the rapids and exploring the rugged landscapes, Cairns really does have it all with an exciting range of activities for all levels of thrill-seekers



Visitor Tips

COMMUNICATION

Country Code

Australia's country code is (+61) and is used for both fixed landlines and mobile phones.

Area Code

The area code for landlines in the state of Queensland is (07). Please note the zero is left off when calling from outside Australia (*i.e. the code would become +61 7*).

Internet & Wifi

Internet coverage is available across Australia with many hotels, bars, restaurants and shopping centres offering free WiFi connectivity.

CURRENCY

The currency in Australia is the Australian dollar (AUD). It is also known as the Aussie dollar or simply the dollar. Australian dollars are widely accepted in Australia and can be used to purchase goods and services at most retail establishments.

Credit Cards

ATMs across Cairns generally accept Visa, Mastercard, Cirrus and Maestro cards. The most commonly accepted credit cards are Visa, Mastercard, American Express, JCB and their affiliates.

Travellers' cheques

Travellers' cheques can be exchanged at banks, Bureau de Change centres, some hotels and post offices. Banks and foreign exchange services are widely available throughout Cairns.

Goods & Services Tax (GST)

A 10% Goods and Services Tax (GST) applies to most purchases and is included prior to bills being totalled. You are able to claim a refund of the GST paid on purchases if you have spent AUD\$300 or more in one store no more than 30 days before departing Australia.



**CARTER MARINE
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Visitor Tips

Drinking

The legal drinking age in Australia is 18 years. Photo Identification is required to enter licensed premises or to purchase alcohol.

Electrical Power Points

The Australian electrical current is 220 - 240 volts, AC 50Hz. Plus 415 volt three phase power for larger vessels.

Smoking

Smoking is not allowed in any enclosed public area in Australia. This includes restaurants, bars and clubs.

Time Zones

Cairns operates on Australian Eastern Standard time UTC+10 all year round. Queensland does not have daylight savings, so please ensure you confirm any change in time if you are travelling to other states of Australia.

Tipping

Hotels and restaurants in Australia do not add a service charge or tip to your bill. In upmarket restaurants it is commonplace to tip 10% of your bill for good service. However, tipping is not an obligation or expectation.

Weather & Tides

You can find up to date weather forecasts and tide predictions, Australia wide, on the Bureau of Meteorology website:
www.bom.gov.au

Entertainment Tickets

You can purchase legitimate tickets to major entertainment events including concerts, plays, musicals, sporting events and exhibitions from either the Ticketmaster website:
www.ticketmaster.com.au or Ticketek website:
www.ticketek.com.au.

Hospitals

Should you experience illness or injury during your stay Cairns has a hospital and a number of medical centres.

Cairns Hospital

165 The Esplanade
Cairns City QLD 4870
T: 07 4226 0000

Cairns 24 Hour Medical Centre

156 Grafton St
Corner Florence & Grafton Sts
Cairns City QLD 4870

Emergencies

The emergency number for police, fire and ambulance in Australia is 000.

Visitor Tips

TRANSPORT SERVICES

Driving

You are permitted to drive in the state of Queensland provided you hold a valid Australian drivers licence or an International Drivers Licence.

If your drivers licence is in a language other than English, we recommend carrying an English translation of your drivers licence.

Taxis & Uber

Taxis and Uber rides are widely available in Cairns and are a convenient way to get around, especially if you are travelling late at night.

Taxi Services

Black & White Cabs
Ph: 13 32 22

Yellow Cab

Ph: 13 19 24

Car Rental

AVIS
Ph: 13 63 33
www.avis.com.au

Budget

Ph: 1300 36 28 48
www.budget.com.au

Europcar

Ph: 1300 13 13 90
www.europcar.com.au

Domestic & International Airports

Cairns has one international airport, Cairns Airport (CNS). It is located 7 kilometers (4.3 mi) north of the Cairns central business district.

The airport has two passenger terminals: T1 International Terminal and T2 Domestic Terminal.

Major Airlines

Jetstar

Ph: 13 15 38
www.jetstar.com

Qantas

Ph: 13 13 13
www.qantas.com.au

Virgin Australia

Ph: 13 67 89
www.virginaustralia.com

Get In Touch

As specialists in providing professional concierge and agency services to the superyacht industry, we are here to help make your next adventure Downunder unforgettable.

You can reach our team via email or mobile - we'd love to hear from you!



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